VOICEPLUS
Listen and Deliver

25 Years of Systems Integration Experience
Specializing in the Voice Messaging Marketplace

For 25 years, VoicePlus has been a national systems integrator focused on delivering voice messaging solutions to our Enterprise, University, Government and Service Provider clients.

Our technical group has amassed a staggering 300,000 hours of experience dealing specifically with legacy and IP messaging environments. This technical group has tailored diverse messaging applications for millions of mailbox users worldwide.

Leading Edge Applications, Voice Messaging, Unified Communications and Call Center Platforms

VoicePlus provides sales, installation, interop, custom applications and on-going maintenance of legacy voice messaging systems, as well as, our current portfolio of IP Unified Messaging/Unified Communications Platforms.

You'll find our broad line of services and products is consistent with our sole focus on voice and communications processing with our philosophy of making sure that your future needs are addressed today.

Custom Services
We clearly understands that it is imperative to listen to the customer's needs before recommending any product solution. Our primary business objectives are: to match the best technology solution with each customer's unique requirements and to provide the highest standards of customer service to ensure the ongoing success of our partnerships.

Select Products and Services
We select each product we market because of its quality, reliability and functionality. Our innovative technology is consistently recognized as leading edge with custom designed detailed applications and strategies ready to accept the challenges of Unified Messaging, as well as advanced applications, such as Visual Voicemail, VoiceMail-to-Text Transcription, Mobile Phone Conferencing and much more.

VoicePlus platforms support a variety of messaging applications, such as:

- Traditional Voicemail boxes
- Unified Messaging (Email Integration)
- Unified Communications
- Automated Attendant
- Find-Me Follow-Me
- Visual Voicemail
- Voicemail-to-Text Transcription
- Mobile Phone Centric Conferencing
- TDM and SIP Interop

Enhancing communications for smarter, efficient, profitable results

SolutionsPlus
VoicePlus has partnered with the industry's most successful and progressive manufacturers to offer our customers an impressive portfolio of Unified Communications products.

SupportPlus
VoicePlus provides SupportPlus, packaged maintenance and support programs that give you the assurance that should the worst happen, we will be there to assist you and resolve your problems 24/7/365. We maintain the world's largest spare parts depot to guarantee optimal performance

MigrationPlus
MigrationPlus utilizes software that works at the digital level to ensure speed, accuracy and security as all of your mailbox data and speech is digitally converted into current industry standard formats ready for import into today's IP Messaging platforms

MobilePlus
Visual VoiceMail for Landline Providers Visual Messaging , the ability to manage one's voicemail using a smart phone app, is a very powerful business tool. The problem is, providers need to replace their entire voicemail infrastructure in order to be able to offer visual voicemail to their customers.

Professional Services & Consulting

As a Partner Beyond Technology, VoicePlus, Inc. Focuses on the Customer's Perspective

VoicePlus is the only organization dedicated to voice messaging and serving clients in all business sectors and government environments nationwide. The VoicePlus Professional Services & Consulting Division is product agnostic and is dedicated to providing clients with independent, unbiased and objective analysis and recommendations for planning, budgeting, acquisition, implementation and improvement in all areas of messaging communications.

Whether contemplating a voice mail system implementation or replacement, adding capacity to an existing voice mail system, undertaking a significant messaging transformation, deploying a multi-site solution, educating subscribers on product migration or training your team members VoicePlus offers a portfolio of support services that can be tailored for all stages of a deployment.

VoicePlus offers, but is not limited to, the following services:

Product Evaluation

Corporate Strategy
- Enterprise Planning
- Network Planning

RFP and RFP Specification and Development

Project Planning and Scope of Work Design

Project Management

Deployment Strategies
- Department or Regional Rollouts
- Application Development and Customization
- Feature Deployments

Implementation Services
- Equipment Staging
- System Integration (PBX, CO and Email environments)
- Upgrade or Replacement
- Application Design
- Acceptance Testing

Training Services
- Administrator
- Installation
- End User and Subscriber
- Train-the-trainer
- Sales and Marketing team

System Migration
- Replacing a Legacy Voice Mail system with a new one
- Replacing a PBX or CO with new technology or VoIP capabilities

System Optimization Analysis

VOICEPLUS
Listen and Deliver

658 Commerce Drive, Suite B, Roseville, CA 95678
Tel : 916-787-5600 | Fax : 916-787-5608

www.voiceplus.com